

Winterton-on-sea

Local Information

Reporting problems in the Village

The Parish Council are here to support local residents. Many of the problems in the village are the responsibility of other authorities i.e. Great Yarmouth Borough Council, Norfolk County Council. The details below will give you quick access to departments that can offer help with common problems.

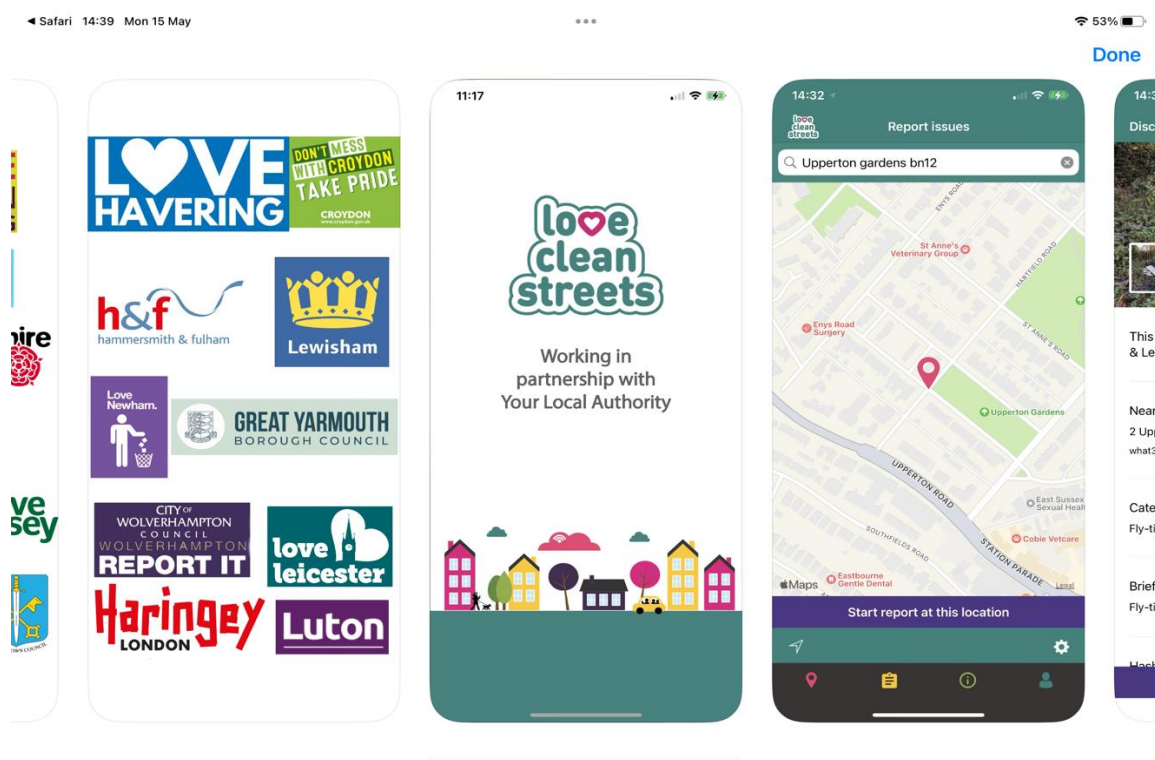
These details can also be found on the "Report it" page on:

www.winterton-on-seaparishcouncil.org.uk

Great Yarmouth Borough Council

The quickest way to report things such as dog fouling, fly tipping, damaged play equipment, street lighting etc is to use the '**Love Clean Streets**' app. Or online

www.lovecleanstreets.com



Alternatively, contact Great Yarmouth Borough Council Customer services on freephone: 08081962236 email: enquiries@great-yarmouth.gov.uk

Parking: parkinggeneral@great-yarmouth.gov.uk

Planning: plan@great-yarmouth.gov.uk or 01493 846242

General enquiries: enquiries@great-yarmouth.gov.uk or 01493 856100

Environmental health: health@great-yarmouth.gov.uk or 01493 846478

Norfolk County Council

The quickest way to report things such as potholes, grit bins, footway damage, manhole covers, verge damage, damaged street furniture etc is via www.norfolk.gov.uk/roads-and-transport/roads/report-a-problem

Roads, pavements and cycleways problem types

 Potholes Large holes on the road, path or cycleway surface	 Drainage and flooding Standing water, ditches, blocked drain, flooded property, impassable road	 Highway damage (excluding potholes) Cracks or other damage excluding potholes to a road	 Hedges and trees Trees or hedges that have fallen into the road or are leaning, unstable, diseased or dying
 Streetlights Broken, missing or problems with streetlights	 Manhole cover Broken, missing or rocking manhole cover	 Grass, weed or verges Overgrowth creating issues or obstructions	 Road signs and posts Damaged, missing or dirty road and warning signs
 Obstructions, spillages and mud Thick mud, soil, stones, embankment slips, large branches and illegal road signs	 Road markings White and yellow, stop or give way lines	 Surface dressing Bleeding tarmac or missing chippings of a road	 Traffic lights Damage or fault to traffic lights or signals
 Street furniture Damaged, missing or unsuitable condition of roadside fences or barriers	 Cats eyes and studs Damaged, obstructed or missing cats eyes or studs	 Bridges Structural damage or significant obstructions restricting water flow	 Winter maintenance Damaged grit bins

Public Right of Way or trail problem types

 Overgrown surface Surface vegetation affecting use of public rights of way or trails	 Overgrown trees or bushes Trees or bushes affecting the use of public rights of way or trails	 Damaged or missing sign Damaged or missing finger posts or way-marker signs	 Obstruction (man-made) Obstructions preventing use of public rights of way or trails, including unauthorised gates or barriers
 Surface condition Unsuitable surface condition affecting use of public rights of way or trails	 Crops or ploughing Crops or ploughing affecting public rights of way or trails	 Gate or barrier Damaged, missing or problematic gates or barriers	 Tree dangerous or fallen Large vegetation that is affecting the use of, or may cause harm to users of, public rights of way or trails
 Misleading sign Finger posts, way-marker or other signs displaying incorrect, illegal or unsuitable information	 Bridge Damaged or missing bridge	 Illegal or vehicle use Inappropriate or illegal use of a public right of way or trail	 Flooded path Standing water affecting public rights of way or trails
 Stile damaged, too high or other Unusable stiles due to damage or misplacement	 Animals Animals affecting use of public rights of way or trail	 Steps damaged or other Damaged or missing steps	

Alternatively, contact Norfolk County Council customer services on 03448008020 or via a contact form found on their website.

Rubbish & Recycling: www.norfolk.gov.uk/rubbish-recycling-and-planning/rubbish-and-recycling

Nearest recycling centre: Caister Recycling Centre, Pump Lane, Caister, NR30 5TE

Norfolk Police

Emergency: Call 101 or 999

Reporting an issue or crime: www.norfolk.police.uk

Contact details for your Parish Councillors

Chair: Mark Bobby: 01493 393877 cldr.mark.bobby@gmail.com

Parish Clerk: 07918978921 clerkwinterton@gmail.com

Councillors:

Marina Carr: 07956206258 cldrmarinacarr@gmail.com

Dawn Clegg: 07748597647 cldrcllegg@gmail.com

Nigel Coe: 07713654546 cldr.nigel.coe@gmail.com

Richard Henwood: 07912854442 cldr.r.henwood@gmail.com

Liam McMahon: 07810834941 cldrliammcmahon@gmail.com

Emma Punchard: 07900376462 cldr.punchard@gmail.com

John Smithson: 01493 394932

Norfolk County Councillor:

James Bensly: 07833236412 james.bensly.cldr@norfolk.gov.uk

Great Yarmouth Borough Councillors:

James Bensly: 07833236412 cldr.james.bensly@great-yarmouth.gov.uk

Noel Galer: 01493 732969 or 07775593489 cldr.noel.galer@great-yarmouth.gov.uk

Other areas of interest

Tide Times: www.tidetimes.org.uk/winterton-on-sea-tide-times

Broads Authority: www.broads-authority.gov.uk

Environment Agency: Flood warnings (updated every 15 Mins)
www.gov.uk/check-flooding

Planned Roadworks: planned roadworks in the local area
www.one.network/uk/norfolk

Mobile Library: The mobile library service timetable is available to view
<https://www.norfolk.gov.uk/mobilelibraries>